

ANSWERING MACHINE SCRIPT

Hi, this is [NAME OF INTERVIEWER]. I am calling for [NAME OF PERSON YOU ARE TRYING TO REACH] on behalf of The Ohio State University and the Aging in Place research study, which is being conducted in partnership with CredAbility counseling services. The purpose of the study is to better understand the financial well-being of households who may at one time have considered a reverse mortgage.

Whether or not you took out a reverse mortgage, we would like to talk with you about your experiences and opinions on reverse mortgages. Your responses will help inform changes to make reverse mortgage counseling programs better in the future.

Please call us back at **1-866-442-6654** to schedule a time to talk with us at your convenience, or to request a copy of the survey by mail or email. Thanks!